



**Response to Queries on RFP for Procurement of IFMIS**

SI. No.	RFP Clause Reference	Clause Detail	Query	MFED from Response
1	<b>Terms of Reference (Page 13 - 4.3.2.9 Handholding and maintenance support for three (3) years</b>	The tenderer will provide on-site post implementation support for three (3) calendar years after successful completion of stabilization tests post go-live. .... This support should be provided from 9AM to 8PM on all working days (Mon-Fri) of GoK in a suitable on-site and off-site support combination.	Please confirm that an on-site post implementation support resource will be mandatory. We can provide this but usually we provide training for the end user IT staff in each relevant organization. We then provide a 2nd or 3rd level support for these technical staff with varying SLAs including 30-minute response times. We will however arrange on-site post implementation support if mandatory. Please confirm if on-site post implementation support resource is a mandatory requirement.	On-site post implementation support as mentioned in the RFP is mandatory.
2	<b>Terms of Reference document (Page 15 - 4.3.2.9.3) Project Manager-Maintenance</b>	The vendor will provide a resident Project Manager at GoK to co-ordinate all the IT related activities including proposed IFMIS maintenance, hardware, networking etc. This person will be responsible for liaising with all the stakeholders for running the proposed application smoothly. This person should have at least five years' experience in IT infrastructure project including	Based on COVID and travel restrictions and potential start date will a resident Project Manager at GoK be mandatory? We will make suitable arrangements with resources in Kiribati if this is mandatory however a remote Project manager (working from Australia) is a potential solution as well if this is ok with GoK. Please confirm preference of a resident PM in GoK or whether a remote PM in Australia would be considered.	The Project Manager mentioned in 4.3.2.9.3 is Project Manager-Maintenance whose role will come post implementation. Given the current COVID situation and travel restrictions, his inputs may be partly off-site. The tenderer need to mention clearly in their proposal how the Project Manager-Maintenance will manage the post go-live support when she/ he is not in Kiribati and ensure the service levels as mentioned in 4.3.2.9 of Terms of Reference document (Page 13-14).

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		at least two projects as project manager.		
3	<b>Terms of Reference document</b>	NA	Would the GoK Ministry Finance and Economic Development consider a Cloud based Software as a Service offering to its RFP?	MFED is open to cloud based solutions. As mentioned in clause 4.2 of Section 4 of the RFP, the IFMIS should have a centralized and web based architecture and should serve the purpose of MFED keeping in mind the existing ICT infrastructure of Kiribati.
4	<b>Terms of Reference document</b>	NA	If the answer to question 3 above is affirmative would the GoK technical team run a test on your existing communications infrastructure to establish if a Cloud base offering is a realistic and viable practical solution? Given that many of your existing challenges particularly with your some of your island establishments are the lack of a reliable and fast internet connection. Please advise if you would like to talk through the technical instructions to carry out the latency tests in the second attachment attached to this email.	It is the responsibility of the vendor to run a test on the existing communications infrastructure of MFED to establish if a Cloud base offering is a realistic and viable practical solution. However, as also mentioned by you some of the island establishments lack a reliable and fast internet connection.
5	Section 3-Time Schedule for the RFP		..... Would you be prepared to extend the response questions deadline to 24th January?	No extension of timeline is envisaged.
6	Section 3-Time		Would you please extend the deadline closing date to 18th February 2022?	The deadline for submission has been extended to 18 February



RFP- 25-S001-21

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	Schedule for the RFP			2022. Please refer to the <a href="https://www.procurement.gov.ki/-140">https://www.procurement.gov.ki/-140</a> for further details